

Argyll and Bute Third Sector Partnership Delivery Framework 2011 – 2012

Vision: Working together to promote a 3rd sector in Argyll and Bute which is strong, sustainable and diverse, enabling all to play a full and active part in the life of their local community and participating in the planning and delivery of local services.

Introduction: This framework reflects the localism agenda and sets out the high level outcomes for delivery on the following strands within the context of strategic fit with local and national indicators:

- a. Support to voluntary and community sector organisations (25% of available resources)
- b. Promotion of and support for volunteering and volunteers (25%)
- c. Support for social enterprises (25%)
- d. Developing relationships within Community Planning Partnerships (25%)

This summary of our first Delivery Framework will be underpinned by our Strategic Business Plan identifying actions which support the key outcomes within this document. Our future funding will benefit from four organisations accessing external funding thus enabling a multiplier effect to core funding.

The Challenge: Argyll and Bute Third Sector Partnership, which came to fruition as the interface in April 2010, faces the greatest challenges in delivering infrastructure support to the third sector in Scotland. With a land mass 25% of Scotland, fragmented peninsulas, rural and remote islands and only two centres of population with over 10,000 inhabitants, these are daily challenges to service delivery. Figures below highlight just some of the barriers we meet and jointly overcome on a daily basis.

•22 remote inhabited islands •96% of the area is remote rural and is home to 44% of our population •it is the third most sparsely populated local authority area •52 of its 122 datazones are amongst the most geographically access deprived •80% of its income deprived population is dispersed through remote areas and not highlighted by datazones • less than 60% of population have broadband access •it is the 2nd largest local authority by area (690,899 hectares) •lack of access to services or absence of services themselves are a major factor in the style and development of its voluntary sector

Providing equitable and accessible support against this background is a challenge the TSP is committed to meeting; but it is a major challenge in geography and cost alone. The TSP is best placed in terms of ability and knowledge but is by far the most disadvantaged of all interfaces in Scotland's 32 local authority areas. We have made organisational changes but not abdicated our individual localised organisations and have already, and continue to, implement a step change in the way we deliver services effectively, efficiently and in response to evidenced local need. One of our key strengths lies in the skills and knowledge inherent within each component part of the interface and our connection with local communities.

Our Achievements: The organisations which, from April 2010 comprise the third sector interface are the catalyst which brings £5.47 million (2009-2010) into Argyll and Bute. Only the infrastructure organisations within this partnership can both deliver and support local services which are preventative, interventionist, restorative and regenerative, contributing to every one of the National Indicators and each local Area Plan. Our social and fiscal impact includes:

•Support and access available to over 1400 community groups and organisations spread across 22 remote islands and xx (land area) •Over 600 young people are Millenium Volunteers contributing to their communities •In 2009 – 2010 our own volunteers numbered 434 and contributed over 4,000 hours to community life •Training delivery (2009-2010) to 414 individuals and 172 organisations •over 300 individuals supported through personal development courses • Representing and influencing strategy and policy on behalf of the sector and communities at all levels of community and health planning; over 249 hours devoted to this activity

Governance: Argyll and Bute TSP is a collaborative partnership comprising four organisations each of which exist to serve their specific and diverse communities geographically and thematically and who now work jointly across Argyll and Bute and in partnership at all levels. Governance of the partnership is through the ‘core’ group drawn from each partner. A senior staff member (e.g. Chief Executive) and a board member of each organisation form the Partnership Core. Decisions made at the core level are referred back to the individual boards of each organisation for ratification. The current Core members are: ABSEN: James Hilder (Board) Mike Geraghty (Officer), IJCVS: Hamish Campbell (Board)Lesley Anderson(Manager), AVA: Ruth Knox (Board), Glenn Heritage (Manager), BCL: John Bustin (Board), Janet Skillin(CEO). The TSP works within an overarching Partnership Agreement with service delivery accorded a discrete Agreement.

Framework for Service Delivery, based on assessed need and strategic fit with A&B SOA, Community Engagement Plan, Community Plan, Local Area Development Plans, Economic Development Plan, CPP Action Plan & National Indicators. All work is undertaken to Nat. Standards for Community Engagement.

Objective	Outcomes
Building a third sector relationship with community planning 1/2/3/4/5/6/9. Nat Outcomes 3/8/10/11/15	STRATEGIC FIT; CPP01a/b/c/d CPP04a/d CPP03 FAB04a/b FAB03d. Nat Stds Community Engagement
1. The Partnership will support and enable a vibrant and strong third sector in Argyll and Bute, actively engaged in Community Planning, by providing the mechanisms for a more coordinated interface and communications channel through which the voice of the sector can be heard regardless of size, thematic scope or geography.	a. Third sector fora linked to Local Area Community Planning Groups and to strategic level eg CPP, CHP are extended to minimum of 7 area fora and TSP works to increase level of involvement at local fora. b. The Argyll and Bute communities website will carry updates and information relevant to all 3 rd sector organisations and communities. c. News and information is circulated in appropriate and timely manner to keep the sector fully informed (eg website, e-bulletins)

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<p>Local References VC1/3/4, FL4, OE4, ABC12a/b, ABC14</p>	<p>d. TSP core partners have a shared development plan and co-ordinated activities across Argyll and Bute e. The TSP represents the wider sector at strategic and local level in a manner which is clear and transparent. f. The TSP is a signatory to the Principles of Representation agreed between all CPP partners</p>
<p>2. The Partnership will work to ensure that support is coordinated with the Council, stakeholders, partners and other providers, based on need, delivered in a timely manner and to a recognised quality standard. Local References FL2/4/5, VC3/4/7</p>	<p>a. Actions taken avoid duplication and support best value across public and third sectors in delivery of services. b. All partners of TSP achieved EFQM C2E by March 2011 and uphold standards underpinned by the quality mark. c. Resources are utilised consistently and in line with best value principles.</p>
<p>Supporting and Developing a Strong Third Sector STRATEGIC FIT.FAB04a/b, FAB01g, NP07, Nat Stds Comm Engagement 2/3/4/6/7/8.Nat Outcomes 2/3/8/10/11/12/15</p>	
<p>3. The Partnership will work to upskill and empower communities and organisations enabling them to influence decisions which affect their lives. Local References FL1/2/4, VC4, ET05a, ABC12a/14</p>	<p>a. TSP demonstrates its ability to involve communities and their voices are heard. b. An increase in capacity building activity which directly impacts on an organisation's sustainability.</p>
<p>4. The Partnership will make support, training and advice available to all voluntary and community sector organisations across Argyll and Bute. Local References FL2/4/5</p>	<p>a. Where appropriate courses and workshops are accredited. b. Training needs are identified by TSP on annual basis linking where possible with CPP partners. c. Enquiries are dealt with promptly. d. Communities across our rural, remote and island areas have equality of opportunity to access support provision.</p>
<p>Volunteering Development STRATEGIC FIT FAB04a/b, FAB01c, NP07, Nat Stds Comm Engagement 2/3/4/5/6/7/8/10 Nat Outcomes 2/3/4/5/7/10/11/12</p>	
<p>5. The Partnership will provide recognised quality services to enable and support volunteers and volunteering development within our communities Local References FL2, VC1, OE4, ABC14</p>	<p>a. Contribution of volunteering is showcased through range of media and event participation. b. Volunteers are recognised, valued and respected in all aspects of work. c. The mutual benefits of volunteering are promoted d. The number of volunteers and the range of available opportunities are increased.</p>
<p>6. The Partnership will inform, advise and support volunteer</p>	<p>a. Volunteer involving organisations have their training needs assessed and supported by range of</p>

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<p>involving organisations and their volunteers, adding value to the social economy within Argyll and Bute and enabling organisations to measure their social impact. Local References FL1/2/4/5, VC4, ET05a, ABC12a</p>	<p>training and support mechanisms</p> <ul style="list-style-type: none"> b. Voluntary and community organisations are compliant with all new regulations and legislation. c. The social impact of volunteering is monitored, recorded and information made available. d. Volunteering guidance and resources are accessible.
<p>Social Enterprise Development STRATEGIC FIT FAB04a/b, NP02 Nat Srds Community Engagement 2/3/4/5/7/8/9/10 Nat Outcomes 1/2/3/4/10/11/15</p>	
<p>7. The Partnership will ensure social enterprise organisations are well informed, and enabled to network at local and national level Local References FL2/4ET04a/b, ET06a, VC4ABC12a/14, linked HIE2</p>	<ul style="list-style-type: none"> a. Existing and emerging social enterprises participate in the Third Sector Fora and regional ABSEN meetings. b. A regular newsletter is produced informing social enterprises about current regional and national initiatives and sharing good practice. c. An annual conference is held to celebrate and share good practice and to raise the profile of successful social enterprises.
<p>8. The TSP will ensure social enterprise organisations are supported and offered training and advice to enable a growing and thriving social enterprise sector in Argyll and Bute. Local References FL1/2/3/5, ET05a, ET06a, ABC09a</p>	<ul style="list-style-type: none"> a. An annual audit of social enterprises is completed, including identification of training needs. Relevant courses are subsequently sourced. b. A system of signposting and/or peer support is provided to social enterprises in partnership with other agencies as appropriate. c. Good practice is shared from outwith Argyll and Bute to facilitate rural service delivery.. d. Public procurement opportunities are promoted. e. Schools are supported to incorporate social enterprise into their curriculum.

NOTE: Local Area Community Planning Groups are still maturing and local Area Plans are not all formalised so we are unable to reference by numeric although closely involved and contributing to the process in each area.